



MAPFRE S.A.

ORDINARY GENERAL MEETING

The Board of Directors hereby calls all shareholders to the Ordinary General Meeting to take place in the Palacio Municipal de Congresos del Campo de las Naciones (Avenida de la Capital de España, Madrid), on Friday, March 11, 2022 at 11.30 am on first call, given that it is expected there will be sufficient quorum and it will not be necessary to hold the Meeting on second call, which is set for Saturday, March 12, 2022, with the following

AGENDA

1. Annual Financial Statements, distribution of the result, and corporate management:
 - 1.1. Examination and approval of the Annual Financial Statements and the individual and consolidated Management Reports for the 2021 fiscal year.
 - 1.2. Approval of the Integrated Report for the 2021 fiscal year.
 - 1.3. Approval of the non-financial information statement for the 2021 fiscal year, including the Integrated Report.
 - 1.4. Approval of the proposed distribution of the result and dividends corresponding to fiscal year 2021.
 - 1.5. Approval of the Board of Directors' management during fiscal year 2021.
2. Appointment, re-election and ratification, where appropriate, of board directors:
 - 2.1. Reelection of Mr. Antonio Huertas Mejías as executive board director.
 - 2.2. Reelection of Ms. Catalina Miñarro Brugarolas as independent board director.
 - 2.3. Reelection of Ms. María del Pilar Perales Viscasillas as independent board director.

3. Amendment of the Corporate Bylaws:
 - 3.1. Article 4. Amendment of the competence to move the registered office.
 - 3.2. Article 11. Amendment of the location where the General Meeting is held and inclusion of the possibility of convening an exclusively telematic General Meeting.
 - 3.3. Article 21. Deletion of the reference to the amendment of the operating scheme of the Steering Committee.
 - 3.4. Article 22 Modification of the Audit and Compliance Committee's powers to adapt its regulations to Law 5/2021, of April 12, which amends the Recast Text of the Companies Act.
 - 3.5. Section 4 of Chapter 3 of Title III and Article 24. Modification of the Risk Committee's name, changing it to Risk and Sustainability Committee, and attribution of functions thereto in matters of sustainability.
4. Amendment of the Regulations of the General Meeting:
 - 4.1. Article 2. Inclusion of the General Meeting's competence to approve related-party transactions.
 - 4.2. Article 4. Inclusion of the possibility of convening an exclusively telematic General Meeting.
 - 4.3. Article 11. Modification of the location where the General Meeting is held.
 - 4.4. Article 17. Inclusion of the need for a Notary Public to be present for the exclusively telematic General Meeting.
5. Remuneration of board directors:
 - 5.1. Approval of the Remuneration Policy for Board Directors for the 2022-2024 period.
 - 5.2. Referendum on the Annual Report on Board Directors' Remuneration for fiscal year 2021.
6. Authorization and delegation of powers for the interpretation, correction, supplementation, execution, and development of the resolutions adopted by the General Meeting.
7. Delegation of powers to execute and record as a public deed the resolutions passed at the Annual General Meeting.



During the Annual General Meeting, the amendments to the Regulations of the Board of Directors approved at the previous Annual General Meeting will be reported.

In accordance with the provisions of Article 203 of the Recast Text of the Companies Act, the Board of Directors has resolved to request the presence of a Notary to minute the Annual General Meeting.

RECOMMENDATION OF TELEMATIC ATTENDANCE AT THE ANNUAL GENERAL MEETING

In view of the current extraordinary circumstances, and to safeguard the general interests, health and safety of the shareholders, employees, and other persons involved in the preparation and holding of the Annual General Meeting, the **Board of Directors recommends that shareholders participate in the Annual General Meeting remotely via telematic attendance in real time**, following the procedure described in this notice, and thus avoid, as far as possible, physical attendance at the location where the Annual General Meeting will be held.

Shareholders are also informed that **the Company has eliminated the distribution of commemorative gifts.**

SUPPLEMENT TO THE CALL TO ATTEND THE ANNUAL GENERAL MEETING

Any shareholders who represent at least 3% of the share capital may request, via notification by reliable means to the Board of Directors within five days of the publication of this notice, the inclusion of new proposals for resolutions or new items on the agenda of the Annual General Meeting.

RIGHT OF INFORMATION

The following documents, as well as this notice, are available to shareholders at the registered office and on the company's website (www.mapfre.com):

- The complete text of the proposed resolutions to be submitted to the Annual General Meeting.
- The Company's Management Reports and Annual Accounts (both individual and consolidated) for fiscal year 2021, as well as the respective reports presented by the Auditors.
- The Company's Integrated Report corresponding to fiscal year 2021.
- The Annual Corporate Governance Report for fiscal year 2021.



- Report by the Board of Directors regarding the appointment, re-election and ratification of board directors proposed in Item 2 of the Agenda, which includes an assessment of their competence, experience and merits, along with their resume.
- Reports by the Appointments and Remuneration Committee regarding the re-election of board directors proposed in Item 2 of the Agenda.
- Report by the Board of Directors regarding the amendments to the Bylaws proposed in Item 3 of the Agenda, which includes the full text of the proposed resolutions, which shall be submitted to the Annual General Meeting.
- Report by the Board of Directors regarding the amendments to the Regulations for the Annual General Meeting proposed in Item 4 of the Agenda, which includes the full text of the proposed resolutions, which shall be submitted to the Annual General Meeting.
- The Board Directors' Remuneration Policy for the 2022-2024 period, whose approval is proposed in Point 5 of the Agenda, along with the corresponding report of the Appointments and Remuneration Committee.
- Annual Report on Board Directors' Remuneration for fiscal year 2021.
- Report by the Board of Directors regarding the amendments to the Regulations of the Board of Directors approved at the previous Annual General Meeting.
- Reports on the composition and functioning of the Audit and Compliance and Appointments and Remuneration Committees.
- Report by the Audit and Compliance Committee on the independence of the External Auditor.
- Report by the Audit and Compliance Committee on related-party transactions.

Shareholders may request that the Company delivers or sends these documents to them free of charge. Likewise, until the fifth day prior to the Annual General Meeting being held, shareholders may pose questions or request information or explanations regarding the proposed resolutions included in the Agenda, or regarding the publicly available information that the Company has provided to the National Securities and Exchange Commission (the "CNMV") since the last Annual General Meeting and regarding the Audit Report.

More detailed information on such rights can be found on the Company's website (www.mapfre.com).

THE ELECTRONIC SHAREHOLDERS' FORUM

In accordance with Article 539.2 of the Recast Text of the Spanish Corporations Act, an Electronic Shareholders' Forum is available on the Company's website



(www.mapfre.com) from the publication of this notice and until the Annual General Meeting is held.

RIGHT OF ATTENDANCE

Shareholders who hold one thousand shares or more, and who have their shares recorded in the corresponding Accounts Register five days prior to the date on which the Annual General Meeting is to be held, shall be entitled to attend. Shareholders who hold fewer shares may pool their shares until at least said number is reached, and may appoint a representative from among them.

IN-PERSON ATTENDANCE AT THE ANNUAL GENERAL MEETING

To attend the Annual General Meeting, shareholders must obtain the attendance card issued by the depository institutions or that the Company makes available to shareholders through its website (www.mapfre.com) in the section concerning the Annual General Meeting.

Shareholders (or their representatives) who attend the meeting in person must duly identify themselves to the MAPFRE services prior to the Annual General Meeting.

TELEMATIC ATTENDANCE AT THE ANNUAL GENERAL MEETING

The Board of Directors, pursuant to the authorization granted by Articles 8 bis and 16 of the Regulations for the Annual General Meeting, has authorized the following procedure for telematic attendance at the Annual General Meeting.

➤ Prior registration of shareholders and representatives

The Company will provide the Telematic Attendance Platform in the "Annual General Meeting" section of the "Shareholders and Investors" area of the Company's corporate website (www.mapfre.com), where instructions for remotely attending the Annual General Meeting will also be available.

Shareholders (or their representatives) who wish to attend the Annual General Meeting telematically must register on the Telematic Attendance Platform between 8:00 a.m. and 11:30 a.m. on the day of the Annual General Meeting (i.e. Friday, March 11, 2022, for the first call and, where appropriate, on the following day, Saturday, March 12, 2022, for the second call). After that time, no prior registration for exercising the right to telematic attendance shall be permitted.

Shareholders (or their representatives) must provide proof of their identity by means of an electronic identity document currently in force or by means of a recognized electronic certificate issued by the Spanish National Mint (FNMT), which has not been revoked. The Company reserves the right to request any



additional means of identification from shareholders (or their representatives) as it deems necessary to verify their status as shareholders and to ensure the authenticity of the vote or proxy.

In order for legal entities with shareholder status to be able to register on the Telematic Attendance Platform and attend the Annual General Meeting remotely, the proxy who will complete the registration process on behalf of said shareholders must first prove their representation and identity by sending the attendance card issued in the name of said shareholders by the Company or by the depository institution, duly completed and signed, along with a copy of the official document accrediting the identity of the proxy and a copy of the document certifying the power that allows them to act on behalf of said shareholders, to the attention of the General Counsel, Carretera de Pozuelo, No. 52, Building 1, 28222, Majadahonda, Madrid, Spain, or to the email address: juntageneral@mapfre.com at least twenty-four hours prior to the first call of the Annual General Meeting. Upon receipt and verification of the documentation, the proxy may register and attend the Annual General Meeting telematically provided that they meet the access and identification requirements set out in the preceding paragraph.

In order for the representative to be able to attend the Annual General Meeting remotely, the proxy (unless the proxy has been authorized by electronic means) and the identity of the representative to the Company, must be accredited by means of sending the proxy card issued by the Company or by the depository institution, duly completed and signed by the shareholder along with a copy of the official document certifying the identity of the representative to be received by the Company for the attention of the General Counsel at Carretera de Pozuelo, No. 52, Building 1, 28222, Majadahonda, Madrid, Spain, or at the email address: juntageneral@mapfre.com at least twenty-four hours prior to the first call of the Annual General Meeting.

Without prejudice to such accreditation, representatives must also register themselves in the Telematic Attendance Platform and be accredited as remote attendees under the same terms as the shareholders.

Once the shareholder (or their representative) has accessed the Telematic Attendance Platform, they may attend and vote in the Annual General Meeting through real-time remote means of communication. Likewise, people who attend telematically may follow the Annual General Meeting's entire agenda, which will be broadcast in real time through the Company's website www.mapfre.com, without prejudice to its recording and public dissemination through that page.

Shareholders' telematic attendance shall be equivalent to in-person attendance at the Annual General Meeting.

In the event that the Annual General Meeting cannot be held on the first call due to a lack of quorum, shareholders (or their representatives) must complete the



registration process again in order to register as an attendee of the Annual General Meeting in the second call.

➤ **Exercise by the shareholders (or their representatives) of their rights to intervention, information, proposal and voting via telematic attendance**

- Rights of intervention, information and proposal

Shareholders (or their representatives) who attend the Annual General Meeting telematically and who wish to speak at the Annual General Meeting, to request any information or clarifications that they deem necessary regarding the matters on the agenda, or regarding the publicly accessible information that the Company has provided to the National Securities Market Commission since the last Annual General Meeting and Audit Report, they shall indicate, where appropriate, their intention to do so at the time of registration as provided for in the Telematic Attendance Platform.

Interventions, requests for information and, where appropriate, proposals, shall be sent in writing through the link established for this purpose in the Telematic Attendance Platform from the time of registration and until the time for discussion is closed, which shall be indicated in due course during the Annual General Meeting.

In the event that shareholders (or their representatives) wish for their intervention to be recorded in the meeting minutes, they must so state clearly and expressly in the heading of their written notification.

Requests for information or clarifications from shareholders (or their representatives) who attend telematically shall be answered verbally during the Annual General Meeting or in writing, within the seven days of the meeting having been held.

- Voting rights

Shareholders (or their representatives) who attend the Annual General Meeting in a telematic manner may vote on the proposed resolutions corresponding to the items on the agenda through the voting form authorized for this purpose in the Telematic Attendance Platform, from the time of registration to the time when the vote on the proposed resolutions is completed during the Annual General Meeting, which will be indicated in due course during said meeting.

During the Annual General Meeting, the casting of votes through telematic means for the proposed resolutions corresponding to items not included on the agenda shall be conducted via the voting form authorized for this purpose in the Telematic Attendance Platform, from the time of its reading so that it may be voted upon until voting comes to a close, which will be indicated in due course during the Annual General Meeting.

➤ **Other matters**

- Revocation and priority rules: in-person or telematic attendance by shareholders shall prevail over votes cast remotely and proxies granted prior to the holding of the Annual General Meeting.
- Storing the electronic signature: Shareholders (or their representatives) are solely responsible for storing and using their electronic signature.
- Incidents: The Company shall not be responsible for any damage or harm that may be caused to the shareholder (or their representative) arising from the occasional lack of availability of its website, nor for faults, overloads, fallen lines, connection errors or any other situation of the same or similar nature that are outside of the Company's control, without prejudice to adopting the measures required in each situation, including any temporary suspension or postponement of the Annual General Meeting if necessary in order to ensure that shareholders or their representatives may fully exercise their rights.

REPRESENTATION AND VOTING BY MEANS OF REMOTE COMMUNICATION PRIOR TO THE MEETING

The Board of Directors, pursuant to the authorization granted by Articles 9 and 16 of the Regulations for the Annual General Meeting, has authorized the following procedure for the exercise of the rights of representation and voting by means of remote communication at the Annual General Meeting.

➤ **Right to representation**

The right to attend the Annual General Meeting may be delegated to another person, who may or may not be a shareholder. Representation must be conferred in a special capacity for each Annual General Meeting by any of the means outlined below.

➤ **Casting of votes**

Shareholders may exercise their right to vote, without the need to attend the Annual General Meeting, by using any of the following means. Shareholders who cast their votes in this way shall be considered present for the purposes of the constitution of the Annual General Meeting.



➤ **Means for conferring representation and for casting votes**

- The postal service

The representation/vote shall be conducted by filling in the attendance card issued by the depository entity or the attendance card made available to shareholders by the Company through its website (www.mapfre.com) in the section concerning the Annual General Meeting.

The original card, duly completed and signed, must be sent by postal mail to the registered office (Carretera de Pozuelo, No. 52, Building 1, 28222-Majadahonda, Madrid, Spain), for the attention of the General Counsel, accompanied by a photocopy of an official document certifying the identity of the shareholder. In the case of a legal entity, a copy of the document that accredits the representation of the individual signing the postal voting form on its behalf must also be sent.

- Via the Internet through the Company's website

Delegation of representation/casting of votes may be made electronically through the system provided for this purpose on the Company's website (www.mapfre.com). The website explains in detail the procedure to be followed by shareholders in order to exercise these rights. Shareholders must provide proof of their identity by means of an electronic identity document currently in force or by means of a recognized electronic certificate issued by the Spanish National Mint (FNMT), which has not been revoked.

➤ **Common rules for the exercise of rights of representation and voting by means of remote communication**

- Rights of representation and attendance: Shareholders exercising their rights of representation and voting by remote means of communication must have their shares entered in the corresponding Accounts Register five days prior to the Annual General Meeting.
- Legal entities with shareholder status: in the case of legal entities with shareholder status, the Company reserves the right to require evidence of the sufficiency and validity of the power of attorney of the individual acting on behalf of the shareholder.
- Time limit for receipt by the Company: in order to be valid, votes conferred by any of the aforementioned remote means of communication must be received by the Company at least 24 hours in advance of the Annual General Meeting being held.
- Revocation and priority rules: representation and voting by remote means are always revocable, and must be revoked expressly and through the same means used for their issuing, within the time limit established for the said issuing.



The shareholder's in-person or telematic attendance at the Annual General Meeting shall render null and void the vote or delegation of representation that had been communicated to the Company by any of the aforementioned means of remote communication. No more than one representative shall be allowed at the Annual General Meeting.

Likewise, voting will make any proxy (electronic or postal) ineffective, whether it be prior, which will be deemed revoked, or subsequent, which will be deemed not executed, regardless of the means used to cast the vote. In the event that the shareholder cast various votes of different outcomes, or several proxies, electronically or by mail, the vote most recently cast will prevail.

- Completion of the attendance card: In the event that the attendance card does not indicate the outcome of the shareholder's vote, it shall be understood in any case that the shareholder votes in favor of the proposed resolutions made by the Board of Directors for each item on the Agenda published in the notice of meeting.



DATA PROTECTION

The information and/or personal data provided by shareholders or shareholders' representatives, as well as all the data, including voice and image, obtained during the Annual General Meeting through videos, photographs, forms or any other means, will be processed by MAPFRE S.A. for the purposes described in “**Additional Information on Data Protection.**”

(<https://www.mapfre.es/seguros/insurance/privacy.jsp>)

If the data provided refer to physical persons other than the shareholders/shareholders' representative, the latter guarantee to have the former's consent before providing the data, informing them in advance of the data protection terms set out in this document.

Likewise, if the data provided belong to minors, the shareholder, as holder of the parental rights or guardianship of the minor, expressly authorizes the processing of said data under the terms set out in “**Additional Information on Data Protection.**”.

Basic Data Protection Information	
Data Controller	MAPFRE S.A.
Purposes	<ol style="list-style-type: none">1- Organization, implementation, dissemination and publication of the Annual General Meeting.2- To process telematic attendance to MAPFRE's Annual General Meeting under the terms established by current legislation and pursuant to the procedure approved by the Board of Directors for telematically attending the Annual General Meeting through real-time remote connection, available on MAPFRE's website (www.mapfre.com).3- Comprehensive and centralized management of your relationship with the MAPFRE Group.
Legal Basis	<ul style="list-style-type: none">- Compliance with legal obligations in the organization and implementation of the Annual General Meeting- Legitimate interest of MAPFRE S.A. in the dissemination and publication of the Annual General Meeting and in the comprehensive and centralized management of your relationship with the Group.
Recipients	Data may be disclosed to third parties and/or transferred to third countries under the terms specified in the Additional Information on Data Protection.
Rights	Users may exercise their rights of access, rectification, deletion, restriction, objection and portability, as detailed in Additional Information on Data Protection.

Madrid, February 9, 2022
THE GENERAL COUNSEL